ACCOUNTABILITY IN PROJECT IMPLEMENTATION AT MALARIA CONSORTIUM UGANDA

By

Agnes Kiggundu

2005/HD10/2861U

A RESEARCH REPORT SUBMITTED TO THE GRADUATE RESEARCH CENTRE
OF MAKERERE UNIVERSITY BUSINESS SCHOOL IN PARTIAL FULFILMENT
FOR REQUIREMENTS FOR THE AWARD OF MASTER OF BUSINESS
ADMINISTRATION OF MAKERERE UNIVERSITY.

PLAN B

December 2014

Abstract

This study was an examination of accountability in project implementation at Malaria Consortium Uganda. The study was initiated because of failure to adhere to the organizations policies and procedures and inadequate accountability of donor funds. The study was guided by three objectives namely: to examine the current accountability system at Malaria Consortium – Uganda, to examine the challenges of accountability and Malaria Consortium – Uganda and to suggest strategies of improving accountability at Malaria Consortium – Uganda.

The study adopted a cross-sectional design based on qualitative and quantitative research methods. The study constituted a population of Malaria Consortium staff and data was collected from 74 staff using questionnaires and interview guide.

The key findings were that the organization faces various challenges in relation to accountability which include; staff not aware of who is responsible for accountability in the organization, the organization has various donors with various reporting requirements, there are no formal feedback and participation policies in place and the organization has no monitoring and evaluation processes which measure level of leadership, transparency and participation achieved in projects.

Many suggestions were given to improve accountability at Malaria Consortium Uganda which included; providing consistent and timely reports to management, carry out regular external reviews in order to identify and address accountability challenges, carry out regular staff reviews and regularly disseminate existing policies and procedures to staff, training of staff on accountability and including accountability in the formal staff appraisal, review and revise existing policies in order to address gaps, train staff on various donor requirements, review of project proposals and contracts with staff before project implementation begins and hold regular feedback meetings on accountability and performance in terms of accountability.